





- 1. Background & Mission
- 2. Incentives & Sales Efforts
- 3. Sites & FAMS
- 4. Marketing
- 5. Arts & Event Incentives
- 6. Operations, Administration, Research
- 7. Questions







TIMELINE

Created // 2012

Texas' first tourism public improvement district

Renewed // 2016

Based upon the success of the TPID stakeholders renewed for 13-year term

Expanded // 2020

Added 12 properties

Expansion Pending // 2022

Scheduled to include six new properties this June

Term Ends // 2029

May be renewed before the end of the term with approval by 60% of the stakeholders





DISTRICT

- Hotels with 100+ rooms
- 130 properties currently in the District
- 80% of room supply and demand in Dallas
- 90% of room revenue in Dallas











2020 EXPANSION

- Courtyard by Marriott Dallas Downtown/Reunion District
- Virgin Hotel Dallas
- HALL Arts Hotel
- Renaissance Saint Elm Hotel
- Aloft & Element Dallas Love Field
- Canopy by Hilton Dallas Uptown
- Home2 Suites- Baylor
- Residence Inn Canyon
- AC Hotel & Residence Inn Dallas by the Galleria
- Home2 Suites North Park Springhill Suites Dallas

2022 EXPANSION

June 8th

Dallas City Council Public Hearing

- **Six** properties
- Tru by Hilton Dallas Market Center/Design District
- Marriott Dallas Uptown
- Thompson Hotel Dallas
- Kimpton Pittman Hotel
- Holiday Inn Express Dallas Market Center Love Field
- Hilton Garden Inn Dallas-Central Expy/North Park Area













OVERSIGHT

- Dallas Tourism Public Improvement District Corporation - 501(c)(6)
- Board of Directors
- City of Dallas, Office of **Economic Development**
- Visit Dallas









2020-2022

BOARD OF DIRECTORS



Greg White
Chair of the Board
The Westin Galleria
Dallas
301-999 rooms



Mark Woelffer
Vice-Chair/Treasurer
Sheraton Dallas Hotel
1,000+ rooms



Sean Kennerty
Secretary
Woodbine Development
Corporation
100 – 300 rooms

OFFICERS



2020-2022

BOARD OF DIRECTORS



Michael Koffler
Hyatt Regency Dallas
1,000+ rooms



Pending Board Vote 1,000+ rooms



Pending Board Vote 301 - 999 rooms



Brett Krafft, CMP
Hilton Dallas Lincoln Center
301 - 999 rooms



Pending Board Vote 100 – 300 rooms



Andrea Gates
Rosewood Mansion on Turtle Creek
100 – 300 rooms



Mayur 'Mike' Patel, CHO
Prosper Hospitality
100 – 300 rooms



EX OFFICIO



Craig Davis, CDME President and CEO Visit Dallas



Traci Mayer
Executive Director
Hotel Association
of North Texas



Rosa Fleming
Director, Convention
and Event Services
City of Dallas



Jiroko Rosales Assistant Director, Economic Development City of Dallas

















SERVICE PLAN

- Incentives & Sales Efforts
- Marketing & Promotions
- Sites & FAMS
- Event Incentive Fund
- Operations,Research &Administration

10-to-1 ROI



IMPACT

Since 2012



+40% DIRECT VISITOR SPENDING



+17% OCCUPANCY



+20% VISITOR GROWTH



+30% TOURISM JOBS



INCENTIVES & SALES EFFORTS

Investing in Dallas

42.5% Service Plan Allocation

- Target of 10-to-1 ROI
 - Large group incentives
 - Individual hotel incentives
 - Sales efforts



FY21 Booked Citywides

\$338+ million economic impact











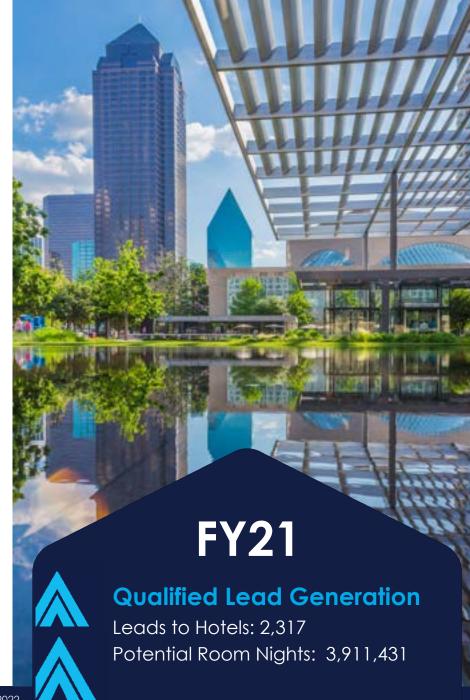








FUTURE CITYWIDE EVENTS BOOKED BY VISIT DALLAS WITH DTPID INCENTIVES



Sales Trends



FY22

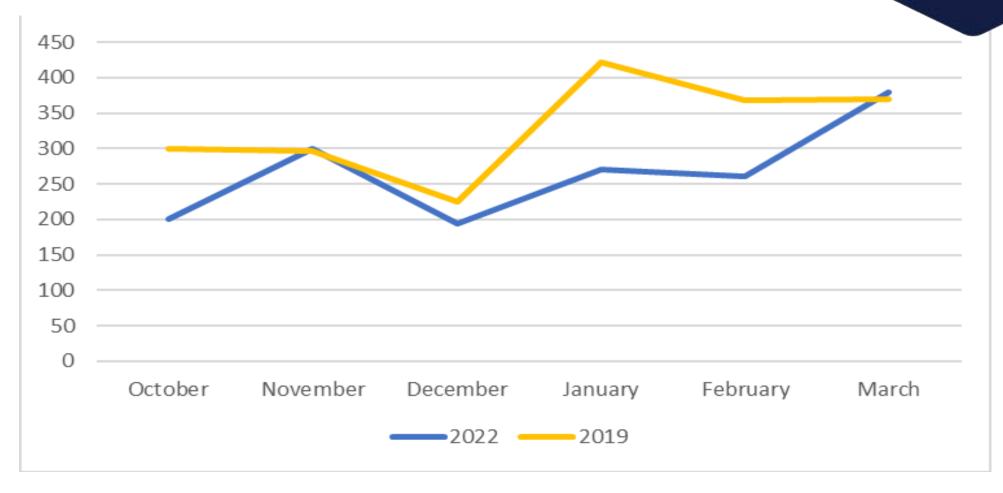
Group Production October thru March

Team – Room Night Production	6-month Goal	6-month Actual	% of Goal YTD	Variance	Balance to EOY Goal
Convention Sales	130,500	101,488	77.77%	(29,012)	333,512
Hotel Sales	75,000	136,144	181.52%	61,144	113,856
Sports	170,000	216,125	127.13%	46,125	123,875
Total	375,500	453,757	120.84%	78,257	571,243



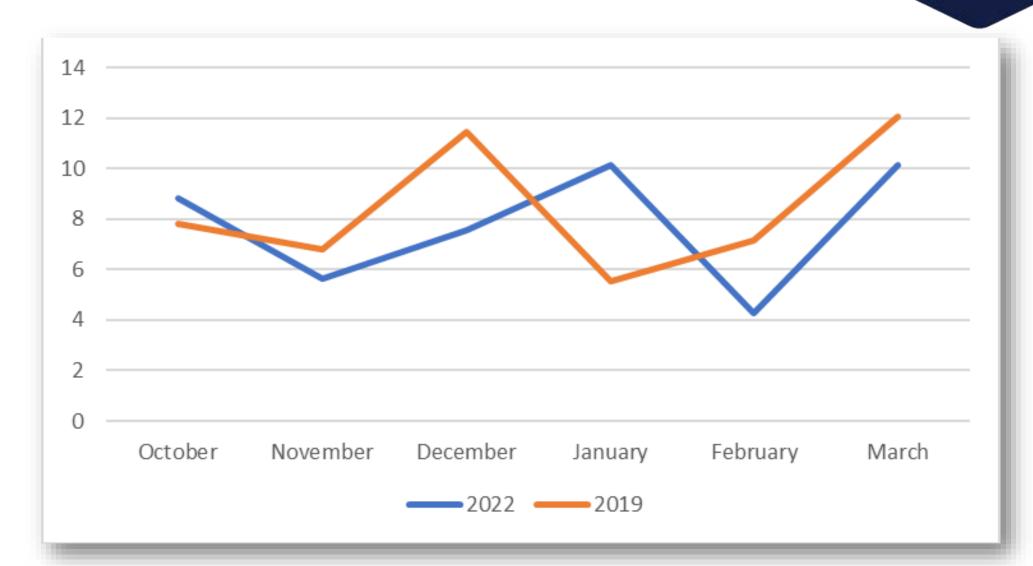
Lead Comparison

FY22 vs. FY19



Booked Time to Start Date

(in months)





Sales Efforts



Sponsorships, Conferences & **Tradeshows**

FY21













































Upcoming Conferences

FY22

onnect Spring Marketplace 2022, Puerto Rico	May
oorts ETA Symposium, Fort Worth	May
g 12 Conference Spring Meetings, Phoenix	May
CMA EduCon 2022, New Orleans	June
NPI WEC , San Francisco	June
ppman Connects - 2022 ECEF	June
EAMS Esports Travel Summit, Daytona Beach	June
estinations International Annual Meeting 2022	July
ssociation Forum Healthcare Collaborative 2022	July
EMA Summit	August
SO Summer Conference	August
Naritz Next&	August - September
SAE New Ideas Conference 2022, Irving	September
EIR Predict Conference 2022	September

Upcoming Tradeshows FY22 HelmsBriscoe Annual Business Conference (ABC), Las Vegas May NY Corporate Association Event June ConferenceDirect APM 2022, San Francisco June Connect Marketplace Detroit **August** ASAE 2022 - Nashville **August August** Kellen Meeting Summit Informa Pharma Forum September



Upcoming Events	FY22
Columbus / Cincinnati Destination Celebration & Sales Calls	May
Atlanta Sales Trip/Client Luncheon & Client Dinner	June
Austin Client Lunch	July
West Coast CEO Event	August
Kansas City/PCMA Chapter Event & Sales Calls	September
Southern California In-Market Event	September
Destination Celebration and Sales Calls Minneapolis ¹	September



Hotel Incentive Fund



Hotel Incentive Fund Overview

x \$139 \$ 27,800 \$ 2,780

Est. total contract rooms

Multiplied by average room rate

Total room revenue

Divide by 10

Available DTPID incentive









District hotel application: <u>dallastpid.com/hotel-partners</u>

Hotel Incentive Fund DTPID Board Responds to COVID

- Available to all District hotel properties
- Groups must contract ten or more rooms on peak
- \$150,000 from Oct. 1, 2020, through Dec. 31, 2021
- \$112,000 from Jan. 1, 2022, through Sept. 30, 2022







Hotel Incentive Fund

Applications: 414

Hotels Participating: 24

Approved Funds: \$3,675,397

Funded: \$ 644,220

lifetime

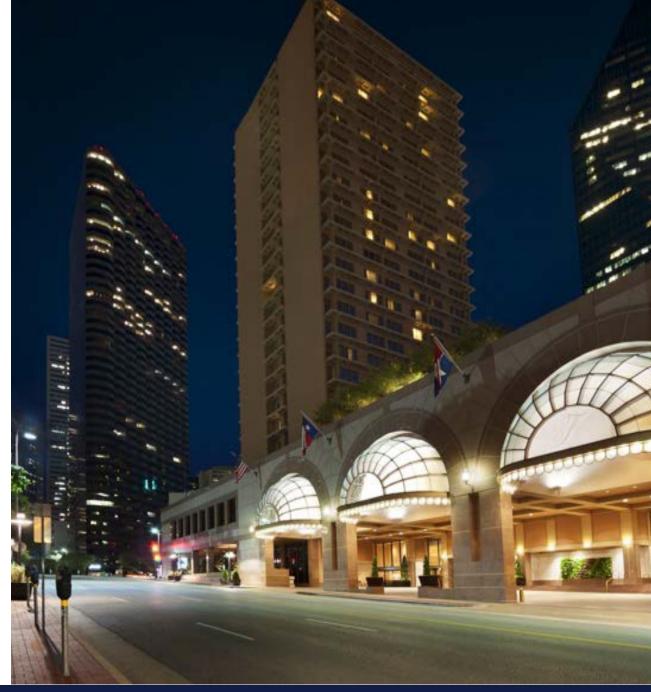
Hotel Incentive Fund

Applications: 1,877

Hotels: 59

Approved Funds: \$12,355,932

Funded: \$ 3,176,606





SITES & FAMS Inviting the World

10% Service Plan Allocation

- Sales
- Dallas Sports Commission
- Client Services
- Tourism
- Public Relations



Visit Dallas, Sales & Services **Dallas Sports Commission**

FY21

Alpha Kappa Alpha

NCAA Men's Final Four

MLS NEXT

Glut 1 Deficiency Foundation

EM2

Big 12 Baseball

TricorBraun

DistribuTech/PowerGen

Southern Baptist of Texas Convention

Dallas Open

Career Education Colleges and Universities

Site Selection Solutions, Inc.

FIFA World Cup 2026

Easy West Shrine Bowl

International Pool, Spa, Patio Expo

Investment Company Institute

Haemonetics Corporation

American Society of Metabolic & Bariatric Surgery

Association of Biomolecular Resource Facilities

Asian American Hotel Owners Association Heli-Expo

Commercial Vehicle Safety Alliance BlackLine Systems, Inc

CONCACAF

Hospitality Financial Technology Professionals TNBA

VEX Robotics World Championships

WWE WrestleMania

Turning Point USA

American Hair Research Society

MEX Tour

Enchant Dallas

WUSHU World Championship

National Automobile Dealers Association

Red Bull Show Run

Southern Association of Colleges & Schools **Holder Construction**

Alpha Phi Alpha Texas Democratic Party

North American Association of Commencement Officers

Pulmonary Hypertension Association

FC Barcelona

The Salvation Army USA

Visit Dallas, Public Relations FAMS

FY21

FOOD&WINE



ST. LOUIS POST-DISPATCH









Heather's Favorite Things: Dallas, Texas

Juts Of Cultime, Blog, Theather's Favorite Things, Toroit, Cocalegarised

Dy Draither Baker + October 25, Juni

As much as I love Arkansas, sometimes it's good to get out of the state and see how 'the other side' lives, for my hirthday weekend back in September, Byan and I took a trip down to Dallas. Texas, mainly to watch the Ramrbacks destroy Texas A27M, but also to spend some time getting acquainted...











DESTRUCTIONS. MAY 25, 2021

Thompson Dallas Review

Delles is a cultured city and fitting locale for the first. Thompson Hotel in Texas — a luxury lifestyle Hyatt brand. Located downtown, Thompson Dallas resides in The National — a historic, 51-story building that underwent a \$460 million restoration prior to opening ...

October - February



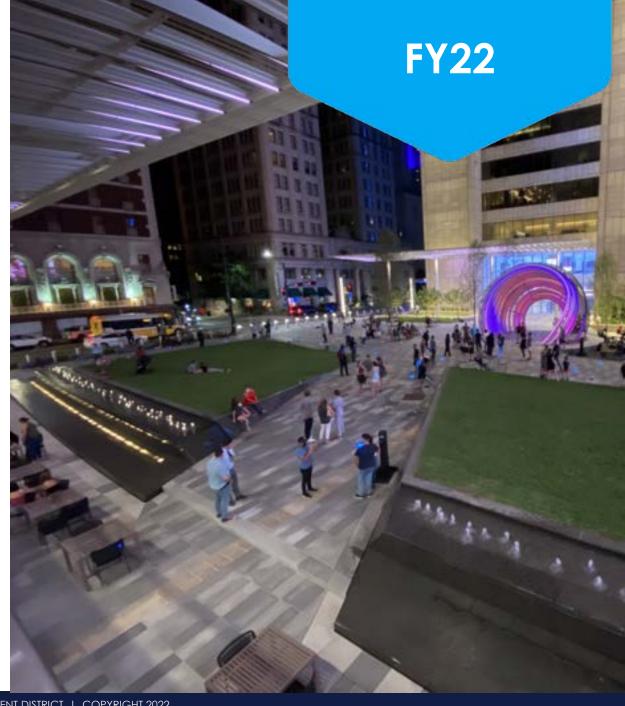
62 YTD vs. 100 in FY21



+264% vs. FY21

Big Opportunity

FIFA World Cup 2026 scheduled a visit to Dallas in fall 2021 and will decide on host cities in the first half of 2022.



Upcoming FAMS	FY22
Mid-Atlantic FAM	May
Mother's Day Local FAM for Strategic Accounts	May
Midwest Fam May 2022	May
MEX Tour FAM	May
Sports ETA FAM	May
National Soccer Hall of Fame FAM	May
TSAE FAM - September 2022	September
ConferenceDirect FAM	September



Jennifer Walker

Chief Marketing Officer Visit Dallas



MARKETING

Building the Brand

35% Service Plan Allocation

- Target of 10-to-1 ROI
 - Marketing and advertising campaigns
 - Leisure
 - Trade



FY2021 PAID MEDIA

FY2021

Campaign Parameters

OBJECTIVES

- Drive awareness and consideration of Dallas
- Drive website visitation and actions/engagement

LEISURE AUDIENCE

Aged 35-54; with and without children

TRADE AUDIENCE

Meeting & event planners

THE FAMILY-FUNNERS

- 35-44
- Married
- HHI \$150K+
- Kids 3-9 in HH
- Life stage: Young Family



THE GETAWAYERS

- 45-54
- Married
- HHI \$75K-\$150K
- Kids 12-17 in HH, adult children, or no children



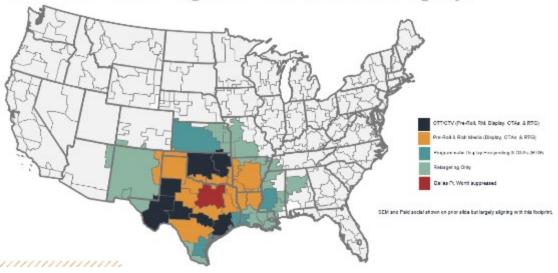
FY2021

Geography

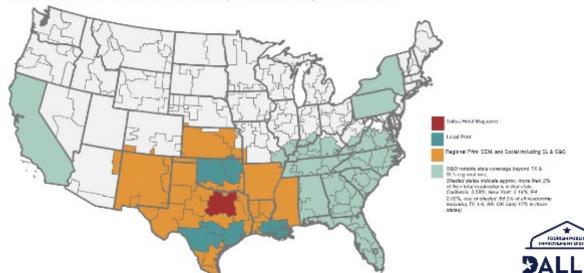
Target Markets

- Primary Leisure markets included Austin, OKC, Lubbock, Houston, Tulsa
- Trade media ran mostly national

Leisure | FY21 Digital Tiers (Video, Display)



Leisure | FY21 Print, Search, Social



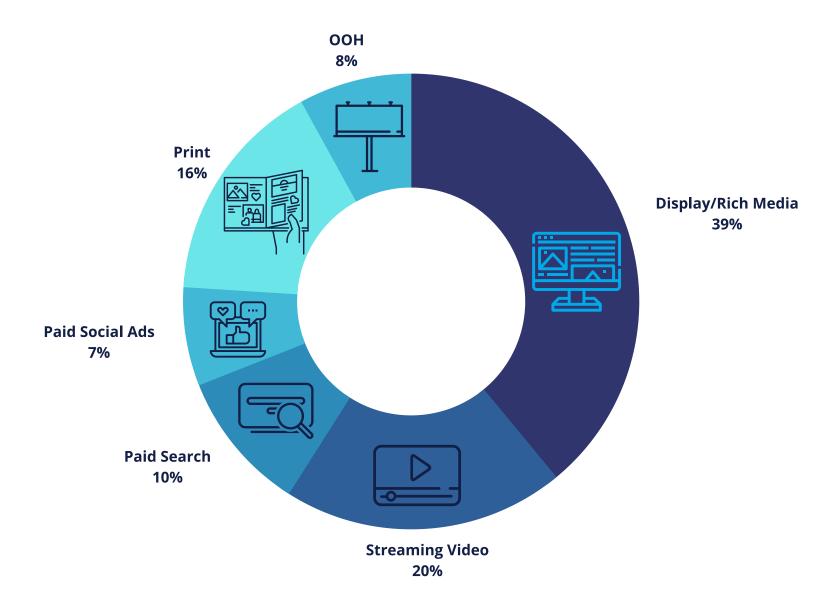
FY2021

Media Mix

TACTICS

Leisure: OTT/CTV,
 OOH, display, paid
 search & social

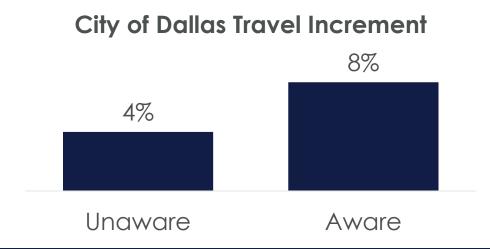
 Trade: Print, digital, paid search



FY2021 RESULTS

City of Dallas Room Nights

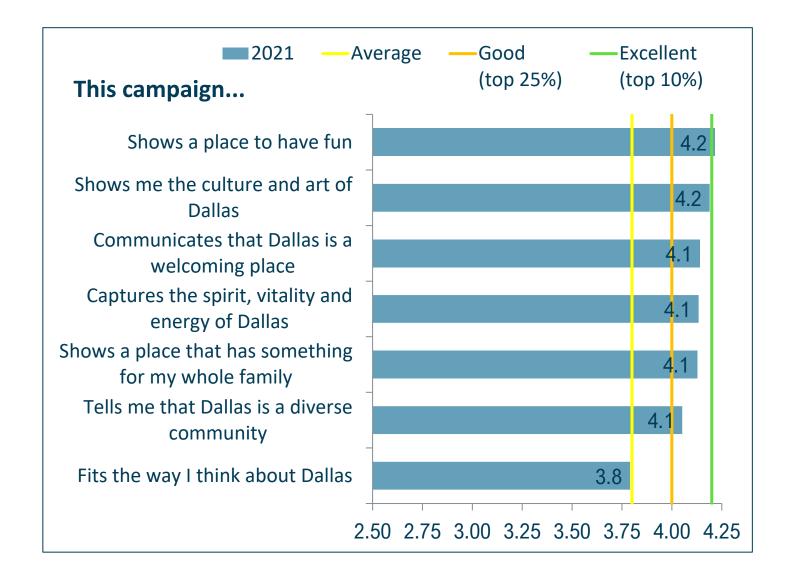
- Visit Dallas' 2021 marketing generated 125,052 Dallas visits.
- Of these, nearly 8 in 10 were overnight stays. And of those almost 100,000 overnight Dallas trips, two-thirds used paid lodging in the city.
- With an average stay of just over two nights, and 1.3 rooms on average per travel party, the 2021 campaign generated more than 193,000 room nights in city lodging.



2021 City of Dallas				
HH	7,710,600			
Awareness	41%			
Aware HH	3,194,732			
Travel increment	4%			
Incremental trips	125,052			
% Overnight	79%			
Overnight trips	99,238			
% in paid lodging	66%			
Paid lodging trips	65,990			
# rooms	1.3			
# nights	2.1			
Room nights	193,020			

Creative Evaluation

- Visit Dallas' 2021 Find Your All campaign receives the highest ratings of any of the CVB's campaigns in recent years. Ratings are in the top 10% "Excellent" range for the campaign showing that Dallas is a fun place to visit. As in prior measures, being a fun place to visit correlates with likelihood to visit. So, this is an important needle to move, and the campaign does that.
- The ads are also in the Excellent range for showing the city's culture and art. Ratings are in the top 25% of other DMO ads for depicting Dallas as welcoming, a family destination, and a diverse community, and for capturing the city's spirit, vitality, and energy.



2021 Campaign Performance - ROI

City of Dallas	2021
Lodging ROI	\$32
Lodging revenues	\$32.2 M
Room nights	193,020
Economic impact	\$122 M

Economic Impacts (in \$millions)



Source: SMARInsights & Tourism Economics

FY2022 PAID MEDIA



New and Noteworthy: in 2022 we are...

- Introducing "Night Lifers," a younger audience segment
- Focusing on high-impact out-of-home placements; "spectaculars" rather than standard billboard units
- Elevating our approach to diversity, equity and inclusion, evolving meaningful messaging and targeting to key segments
- Expanding leisure geography to cast a wider net to fly markets (i.e. in the Midwest, mountain region, and the Southeast) and testing a meaningful presence in Denver
- New, strategic partnerships with Matador (a custom content publisher that focuses on travel) will allow us to create new Tik Tok videos and interactive content highlighting six of our neighborhoods to better tell the Dallas story
- Co-Op: we'll also stretch our reach/dollars by investing in Texas Tourism's Pandora co-op as well as a print buy with Hearst (12 insertions in pubs like Cosmopolitan, Esquire & Men's Health for TX subscribers for only \$30K)
- New strategies, tactics & campaign to support the recently approved Convention Center Expansion



 Package of 4 high profile digitals near Convention Center, 16th Street Mall, Theater District, LoDo, Denver Performing Arts Center, etc.







Champa & 16th St. Mall



This full-motion digital LED display is located on the corner of Champa St. and the 16th St. Mall and is one of the main focal points within the Denver Theatre District; the main shopping, dining and gathering area in downtown Denver.



14th and Champa

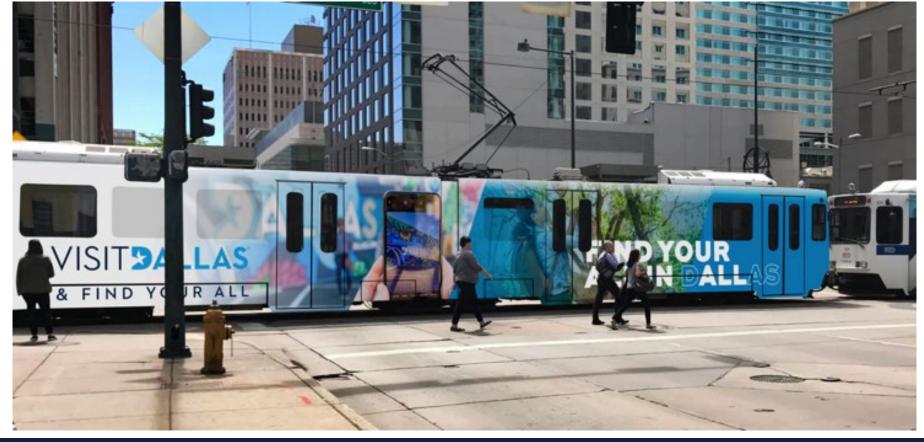


This super-cluster of spectacular media overlooks the always busy intersection of 14th St. and Champa St. in the heart of downtown Denver. Positioned on the parking structure of the Colorado Convention Center, these highprofile displays reach vehicular and pedestrian traffic day and night. Denver's light rail system stops below the garage directly behind this sign, dropping off and picking up commuters for the downtown business district as well as visitors to the Convention Center and the Denver Center for the Performing Arts.



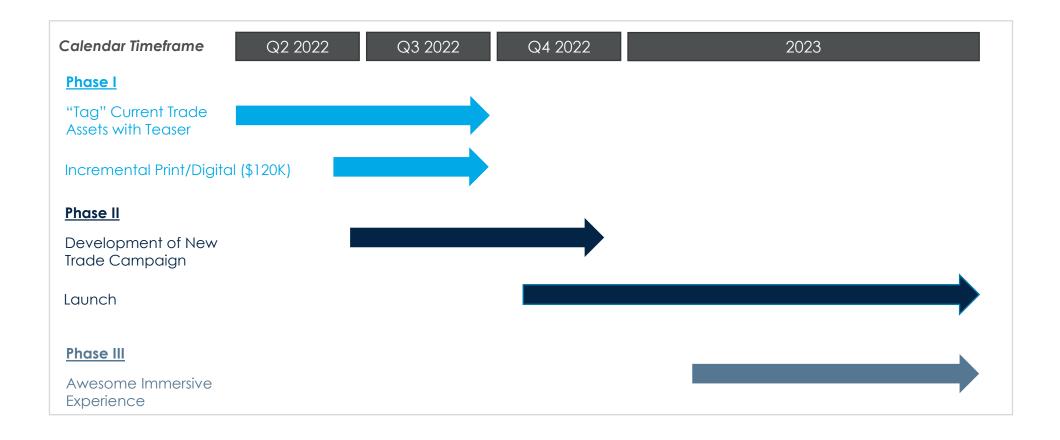
 Rail Wraps - Systemwide (Downtown, Tech Center, Airport, various suburbs, etc.)

The Rail Systems target consumers throughout downtown Denver, along south I-25, in the Denver Tech Center, up I-225 to East I-70, down south Santa Fe/Hwy 85, out 6th Ave/Hwy 6 to West I-70/Golden and from Union Station in downtown Denver to Denver International Airport, Westminster, Arvada, Wheat Ridge, Commerce City, Northglenn and Thornton.



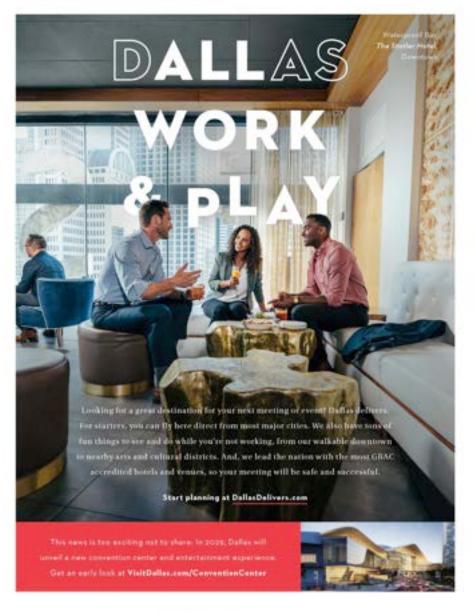
Expanded Convention Center Campaign

Evolving current campaign, concepting a new campaign, and phased roll-out from now through 2023





Trade Print







Brand Identity Exercise







EVENT INCENTIVE FUND

- 7.5% Service Plan Allocation
- Target of 10-to-1 ROI



Event Incentive Fund

Approved Applications: 63

Final Funded Events': 4

Estimated Room Nights: 126,797

Approved Funds: \$ 1,325,479

Final Funded: \$ 648,229

Pre-payments²: \$ 139,188

TOTAL FUNDED \$ 787,417

¹DTPID approved 22 events for the fiscal year 2021; due to COVID-19, they were rescheduled to 2022 for a total approved amount of \$520,073.

²Qualified non-profit groups may receive a portion of the approved funding in advance for marketing purposes. The funding may be received in the previous fiscal year.



Event Incentive Fund

Approved Applications: 81

Includes 31 events rescheduled from FY21

Approved Funds: \$1,653,454

YTD' Final Funded Events: 10

YTD' Estimated Room Nights: 25,397

YTD' Total Funded: \$194,099



¹DTPID funded year to date (YTD) as of February 2022.

Event Incentive Fund

lifetime



199 ORGANIZATIONS



+\$8.7 MILLION FUNDED



+576 EVENTS



+\$11.3 MILLION APPROVED



+1.4 MILLION
ESTIMATED ROOM
NIGHTS



+\$1 MILLION ANNUAL ALLOCATION



Applications for FY2023 will open July 11, 2022



ADMINISTRATION OPERATIONS RESEARCH

5% Service Plan Allocation

- Research efforts
- Administration including accounting, audit and tax, insurance and consulting



FY21 Financial Summary

DTPID FEE REVENUE	\$10,119,977
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Incentives and Sales Efforts	\$ 2,420,430

Marketing \$ 3,142,538

Sites and FAMS \$306,689

Event Funding Applications \$ 787,417

Management and General \$482,094

TOTAL EXPENSES \$ 7,139,168

Increase in Net Assets \$2,980,809



FYE 2023 - FYE 2027

Five-Year Service Plan Budget

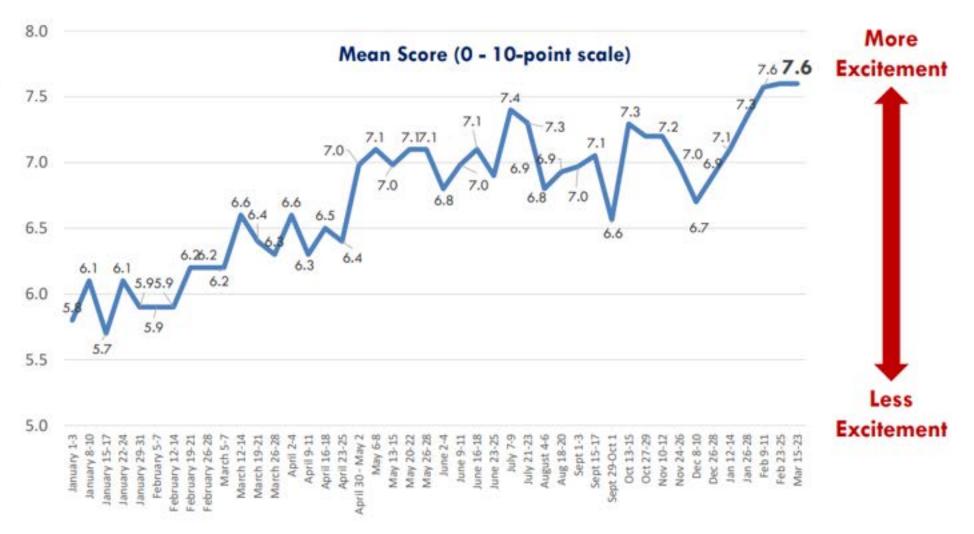
		FYE 2023	FYE 2024	FYE 2025	FYE 2026	FYE 2027
Assessment Revenue		\$19,887,000	\$21,821,000	\$23,471,000	\$24,868,000	\$26,111,000
Service Plan Expense Categories	%					
Incentives & Sales Efforts	42.50%	8,451,975	9,273,925	9,975,175	10,568,900	11,097,175
Marketing (Promotion/Advertising)	35.00%	6,960,450	7,637,350	8,214,850	8,703,800	9,138,850
Site Visits & Familiarization Tours	10.00%	1,988,700	2,182,100	2,347,100	2,486,800	2,611,100
Event Funding Application Pool	7.50%	1,491,525	1,636,575	1,760,325	1,865,100	1,958,325
Operations/Research/Administration	5.00%	994,350	1,091,050	1,173,550	1,243,400	1,305,550
Total Expenses	100.00%	\$19,887,000	\$21,821,000	\$23,471,000	\$24,868,000	\$26,111,000

Expenditures are limited to actual collections, which can not exceed the 2% fee on each occupied room as defined in the petition. Dallas TPID fiscal year is October 1 - September 30.



Future Leisure Travel Plans Remain High

Question: Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12)
MONTHS? (Please answer using the 11-point scale below)



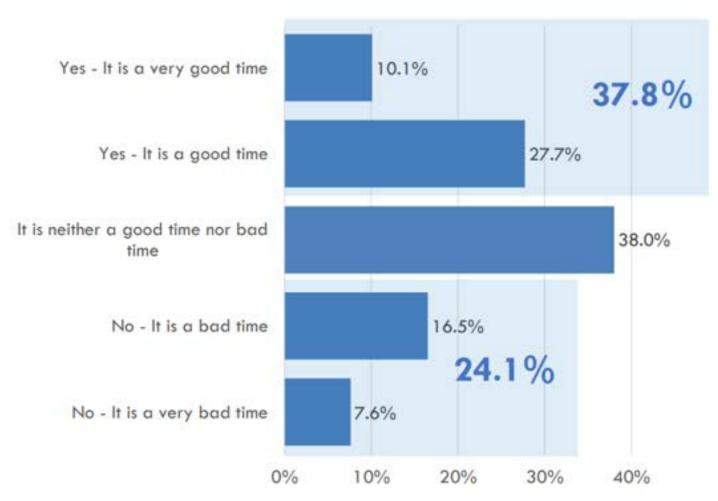


Finances Still Strong for Leisure Travel

Question: Thinking only of your household's finances, do you feel NOW is a good or bad time for you to spend money on leisure travel? (Select one)

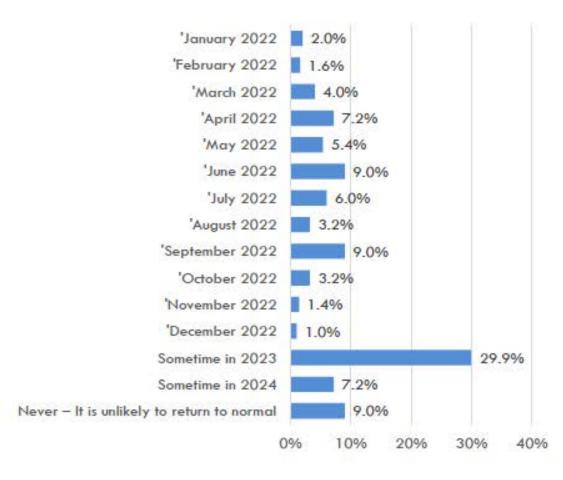
(Base: All respondents, 4,007 completed surveys.

Data collected March 15-23, 2022.)





60% of Meeting Planners Expect Return to Normal in 2022



	Corporate	Association	Third party	Sports/ Athletics	SMERF
January 2022	0.9%	1.7%	3.8%	2.6%	2.3%
February 2022	1.8%	1.7%	1.9%	1.3%	1.5%
March 2022	3.7%	2.9%	5.1%	5.2%	4.5%
April 2022	10.1%	6.3%	8.3%	10.4%	6.8%
May 2022	8.3%	3.4%	4.5%	9.1%	4.5%
June 2022	12.8%	8.6%	7.1%	7.8%	6.8%
July 2022	4.6%	6.9%	4.5%	9.1%	8.3%
August 2022	0.9%	3.4%	3.8%	6.5%	5.3%
September 2022	4.6%	9.8%	12.8%	6.5%	9.0%
October 2022	1.8%	5.2%	2.6%	0.0%	0.8%
November 2022	0.9%	1.1%	1.9%	1.3%	3.0%
December 2022	0.9%	0.6%	1.3%	0.0%	0.0%
Sometime in 2023	30.3%	29.3%	30.1%	29.9%	31.6%
Sometime in 2024	8.3%	7.5%	6.4%	5.2%	6.8%
Never – It is unlikely to return to normal	9.2%	9.8%	5.8%	3.9%	9.0%
Base	109	174	156	77	133

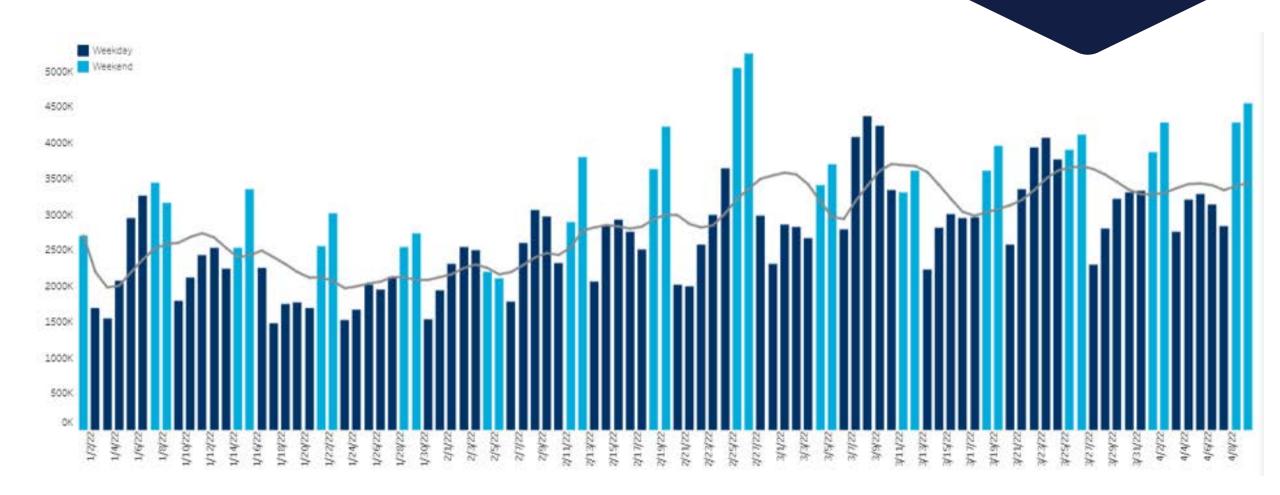
Question: If you had to predict, when do you think the meetings and events business will return to normal (or near normal) levels? Please consider normal to be the volume of live events and attendees being back to pre-pandemic levels. Base: All respondents. 501 completed surveys.

Source: Destination Analysts Future of Meetings

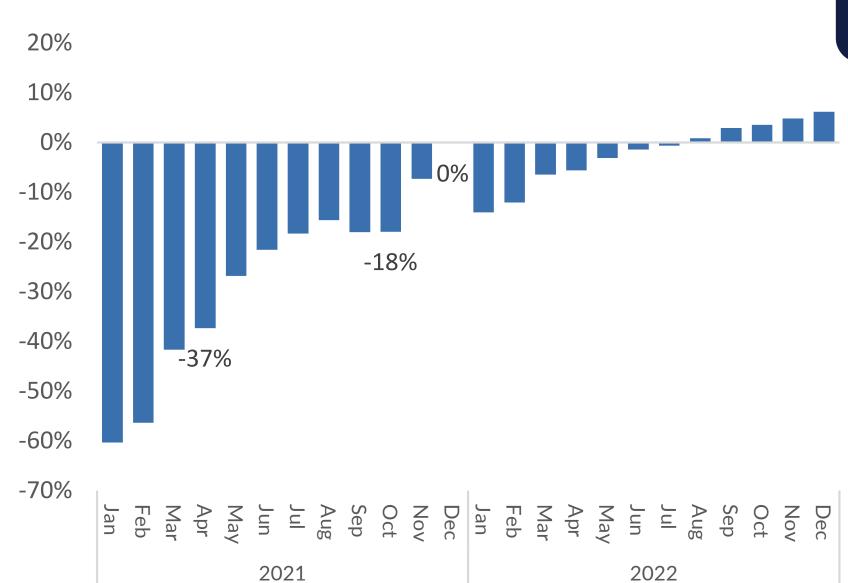
Dallas Hotel Revenues Continue to Rise

Total Room Revenue

1/1/2022 to 4/9/2022



Path of Recovery



Room Revenue Impact

Difference relative to same month in 2019

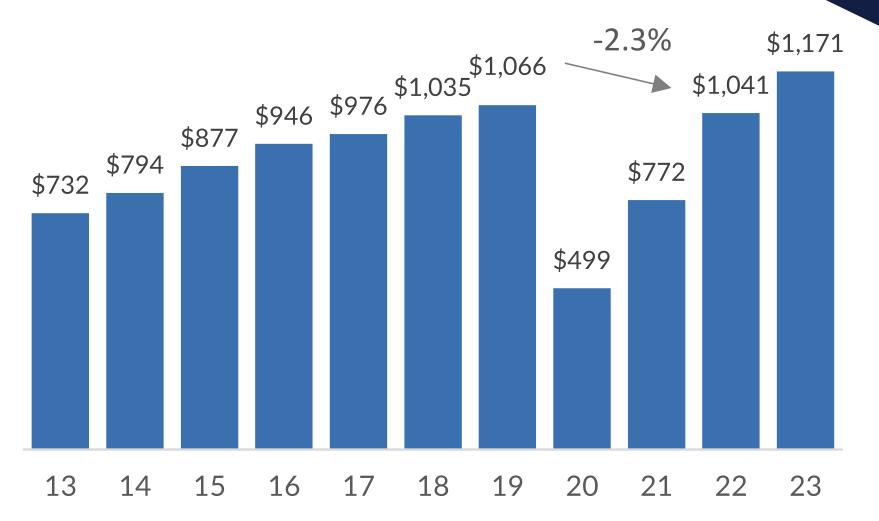


Source: STR (room revenue history), Tourism Economics (forecast)

Future Hotel Revenues Forecast Continues Upward Trend

Room Revenue: Annual

Calendar year, in millions



Source: STR (room revenue history), Tourism Economics (forecast)

